



Board of the Energy Regulatory Office,

Based on:

- Provisions of Article 14, paragraph 2, and provisions of Article 25 of the Law on Energy Regulator (Law No.03/L-185);
- Provisions of Article 17, paragraph 3 of the Transmission System Operator License;
- The request of KOSTT for approval of the "Procedure on Monitoring of the Fulfillment of Electricity Supply and Service Quality Standards" document;

in the session held on 21 November 2014, issued the following:

DECISION

- I The "Procedure on Monitoring of the Electricity Supply and Service Quality Standards Fulfillment" document is hereby approved**

Reasoning

- The Energy Regulatory Office (ERO), on 15.07.2013, received the request of KOSTT JSC for approval of the "Procedure on Monitoring of the Electricity Supply and Service Quality Standards Fulfillment" document.
 - The document has been prepared based on the document of ERO: Electricity Quality Service Standards - Tables summarizing the proposed standards which include the standards for Transmission System Operator, Distribution System Operator and Public Electricity Supplier.
 - ERO analyzed the document and provided its comments on the document.
 - After the inclusion of ERO's comments, KOSTT submitted the final version of the document on 20.11.2014. Thereafter, ERO considered that the submitted "Procedure on Monitoring of the Electricity Supply and Service Quality Standards Fulfillment" document fulfills the criteria for approval, and taking into account the legal provisions mentioned in the introductory section, decided as in the enacting clause.
- II The Decision shall be issued in Albanian language and will be translated into Serbian and English. In case of any discrepancy between the versions, the Albanian version shall prevail.**
- III This Decision shall enter into force on the date of approval by the Board and published in the ERO's official website.**



Legal advice: The party dissatisfied with this Decision may initiate an administrative dispute at the Competent Court, within thirty (30) days from the date of receipt of this Decision or the date of its publication in the ERO website, whichever occurs last.

Enclosed: "Procedure on Monitoring of the Electricity Supply and Service Quality Standards Fulfillment"

ERO Board

Enver Halimi, Chairperson

Merita Kostari, Member

Krenar Bujupi, Member.