



Prishtina, November 08th, 2013
ERO Code: V_581_2013

The Board of the Energy Regulatory Office,

Based on:

- Article 8 paragraph 1 subparagraph 1.6 of the Law on Energy Regulator No. 03/L-185;
- Rule on general conditions of energy supply;
- Procedure on billing and reading of customers;
- Request of KEDS, dated 25.09.2013, to initiate a pilot project on reading and billing of electricity meters by Held Hand Unit (HHU) for the District of Ferizaj.

in the session held on November 08th, 2013, issued the following:

DECISION

- **APPROVING** the request of Kosovo Electricity Distribution and Supply Company (KEDS) to initiate a pilot project on reading and billing of electricity meters by Held Hand Unit (HHU) in the District of Ferizaj, starting from January 01st, 2014, taking into consideration that before initiating the pilot project, ERO shall amend the procedure on reading and billing of tariff customers (temporarily for the District of Ferizaj);
- II. **Obliging** KEDS to inform customers in the District of Ferizaj regarding the initiation of implementation of this project, when delivering the bills of November 2013.
- III. **Obliging** KEDS to deliver the results of one reading cycle, within 15 days following the end of the reading cycle, as well as the solution of annual power balance (implemented), whereas the Energy Regulatory Office (ERO), following the assessment of results, shall make a decision regarding the implementation of the project in all Districts within the territory of the Republic of Kosovo.

Justification

- ERO on 25.09.2013 received from KEDS the request to initiate a pilot project on reading and billing of electricity meters by Held Hand Unit in the District of Ferizaj, extending the time of meter reading from 4-5 days as defined in the current procedure to 20 - 22 working days, meaning that the reading will take place during the entire month.
- ERO during this period received relevant documents from KEDS and held joint meetings, whereas following the evaluation of the relevant documents, it was decided as in the enacting clause of this Decision.



- ERO considers that implementation of this project will improve the manner of reading and billing of customers, it will increase the responsibility of the readers, it will reduce the possibility of errors in billing, and invoices will be delivered to customers at the time of reading.
- IV. The Decision shall be issued in Albanian language and will be translated into Serbian and English. In the event of any discrepancy between the versions, the Albanian version shall prevail.
- V. This Decision shall enter into force on the date of approval by the ERO Board and shall be published in the official website of ERO.

Legal Advice: The party dissatisfied with this Decision may initiate an administrative dispute at the Competent Court, within thirty (30) days from the date of receipt of the Decision or the date of its publication in the ERO website, whichever occurs last

ERO Board

Enver Halimi, chairperson

Përparim Kabashi, member

Blerim Koci, member

Merita Kostari, member

Krenar Bujupi, member.